



**SWL**  
SJOLIE WHITE LABEL



# WELCOME

Welcome to Sjolie White Label!

Step into the world of Sjolie White Label! With over a decade of leadership in the sunless tanning industry, Sjolie has consistently set the bar for quality, innovation, and client success. Our narrative is one fueled by passion and unwavering commitment to delivering unparalleled sunless tanning products.

What sets us apart is our devotion to clean formulations, carefully crafted with the highest-quality, naturally derived, and organic ingredients. Behind each product is a story of meticulous dedication, aimed not only at providing a flawless, streak-free tan but also at promoting skin health and sustainability. When you choose to partner with Sjolie White Label, you're not just offering sunless tanning products; you're providing your customers with a clean, effective, and transformative experience.

Trust in Sjolie White Label for a radiant journey that goes beyond beauty and stands for uncompromising quality.



# TABLE OF CONTENTS

SERVICES	1-4
WHITE LABEL	5-7
PRODUCT DIRECTORY	8-13
ADDITIVES	8
PRE-TAN	9
RETAIL	9-11
SPRAY TAN SOLUTIONS	11-13
DESIGN AND PRINTING	14
IMPORTANT CONSIDERATIONS	15-16

# SERVICES

## WHITE LABELING

White Labeling is the process of acquiring an existing, high-quality Sjolie Sunless product as it is, with no alterations to the formulation, and simply incorporating your logo and branding onto the label. Unlike the substantial commitment and investment associated with contract manufacturing and bespoke product development, white labeling offers a streamlined, efficient, and cost-effective solution. This service is particularly well-suited for:

- **Sjolie Enthusiasts:** Ideal for individuals who have a fondness for Sjolie products and want to leverage the brand's quality.
- **Entrepreneurs at Any Level:** Whether you're just starting out or an established business owner, the low investment required makes white labeling a low-risk and relatively straightforward option.
- **Businesses in Need of Speed:** Perfect for those seeking a fast turnaround and desiring to kickstart marketing efforts without waiting periods.





## PRIVATE LABELING

Private Labeling involves integrating your brand into an existing Sjolie Sunless product, ranging from a straightforward adaptation like filling the product in a custom bottle (defined as any alteration to the current bottling) to more complex modifications, such as incorporating additional ingredients for marketing appeal or altering the scent. Private Labeling is ideally suited for:

- **Entrepreneurs and Business Owners:** Particularly those already established with a selling platform and clientele.
- **Extended Timeframes:** Ideal for those planning launch dates more than 6 months from the start date, allowing for comprehensive customization.
- **Generous Budgets:** Tailored for budgets of \$10,000 or more, providing the flexibility to implement extensive branding and product modifications.

## CUSTOM FORMULATION

Custom formulation opens the door to infinite possibilities, allowing you to create a truly distinctive product customized exclusively for your brand, from the choice of ingredients to the design of a personalized bottle. Whether you're already a Sjolie client or new to our brand, our manufacturing capabilities have virtually limitless boundaries, enabling your creativity to take center stage. Custom Formulation is especially well-suited for:

- **Moderate to High Volume Operations:** Geared towards entrepreneurs and business owners with established selling platforms and a current clientele, particularly those looking to scale their operations.
- **Extended Timeframes:** Ideal for those with launch dates planned more than 6 months from the start date, providing ample time for comprehensive customization.
- **Generous Budgets:** Tailored for budgets of \$15,000 or more, affording the flexibility to implement extensive branding and make significant product modifications to align with your vision.





## BULK & BACK BAR PURCHASING

Bulk and Back Bar Purchasing presents a fantastic opportunity to scale your business efficiently. This option applies to existing Sjolie products, where we provide the product in bulk containers such as gallons, drums, and totes rather than individual bottles for resale. This is an excellent choice, particularly for those with their own filling capabilities. Bulk & Back Bar Purchasing is especially well-suited for:

- **High Volume Operations:** Tailored for fulfillment centers, franchises, and well-established selling platforms looking to streamline their processes and optimize efficiency.
- **Sjolie Enthusiasts:** Ideal for individuals who appreciate the quality of Sjolie products and wish to leverage the brand's reputation, allowing them to incorporate these popular items into their business offerings. This option caters to those with a preference for Sjolie's trusted formulations.



The background of the entire page is a soft-focus, high-key photograph of several white ceramic cups and saucers. The cups are arranged in a way that creates a sense of depth, with some in the foreground and others receding into the background. The lighting is bright and even, highlighting the smooth texture of the ceramic.

# WHITE LABEL

Elevate your brand and secure customer loyalty by offering exclusive products that set you apart from competitors. Trusted businesses build strong customer relationships, and with our user-friendly online purchasing system, you can effortlessly deliver top-quality products to your customers, fostering trust and satisfaction.



# HOW WHITE LABEL WORKS



## Step 1: Explore Our Collection

Embark on a seamless online ordering journey. In just a few clicks, choose from our range of formulas to sample or sell. Specify your desired quantities and proceed to check out, simplifying the procurement process.

## Step 2: Craft Your Unique Label

Rest easy knowing that our products are shipped without labels, providing you the flexibility to effortlessly apply your distinctive branding in the comfort of your own space. If you seek professional assistance with label design, printing, and application before shipping, our Custom Label service is at your disposal. For detailed information and specific requirements, please explore our Custom Labels section.



## Step 3: Launch Your Branded Products

Initiate sales of your branded products to your eager customer base. With your unique branding applied, you'll curate a collection of customized products that perfectly align with your business vision. Promote, market, and witness your exclusive product line flourish, establishing your distinct presence in the market.

## White Label Perks: Elevate your brand with confidence.

**Product Variety:** Explore a diverse array of formulations, captivating scents, and versatile variations in our collection. Tailored to meet specific business requirements, our extensive selection ensures a customized and diverse offering.

**Quality Assurance:** Rest easy with the assurance of top-tier quality in your white-labeled products. Our rigorous testing procedures and certifications guarantee reliability and excellence. Notably, these white label products have consistently secured the top spot in the sunless market for years, earning acclaim from renowned artists and salons.

**Customer Support:** Navigate the white-labeling process with confidence, backed by our dedicated customer support team. Available throughout the entire journey, we stand ready to address any inquiries or concerns you may have, ensuring a smooth and worry-free experience.

**Minimum Order Quantities (MOQs):** Embark on a risk-free journey with our products, featuring minimal order requirements. Enjoy the added benefit of volume-based discounts for those opting to purchase larger quantities, making it a lucrative and cost-effective decision.

**Turnaround Times:** Experience unparalleled speed with our White Label products. We guarantee prompt delivery, ensuring that you receive your customized products faster than any other supplier. Gain transparency on the precise timeframes at each step of the process, from initial order placement to label design and product delivery.

**Seamless and Rewarding Experience:** Our commitment is to make your white-labeling experience both seamless and rewarding. Elevate your brand confidently with our quality products and comprehensive services. Your success is our priority.



# PRODUCT DIRECTORY

## ADDITIVES

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### ANTI-AGING

Experience the rejuvenating power of the Anti-Aging Additive. This innovative formula helps combat the signs of aging, leaving your skin looking refreshed and youthful, making it the perfect addition to your spray tan services or skincare routine.

INGREDIENTS: Deionized Water, Aloe Barbadensis, Glycerin, Propylene Glycol, Bambusa Vulgaris Extract, Butylene Glycol, Pisum Sativum Extract, Carbomer, Polysorbate 20, Palmitoyl Tripeptide-1, Palmitoyl Tetrapeptide-7, Niacinamide, Inositol, Caramel, Phenoxyethanol, DMDM Hydantoin, Ethylhexylglycerin



### DHA BOOSTER DROPS

Elevate your tanning game with DHA Booster Additive. Designed to intensify and customize your sunless tan, this booster ensures a deeper, radiant glow.

INGREDIENTS: Deionized Water, Dihydroxyacetone



### GOLDEN SHIMMER

Elevate your client's spray tanning experience, adding a touch of glamour that will leave a lasting impression. Turn their regular spray tan into an extraordinary and radiant affair with this enchanting enhancement.

INGREDIENTS: Deionized Water, Polyacrylamide, C13-14 Isoparaffin, Laureth-7, Titanium Dioxide, DMDM Hydantoin, Iron Oxide, Mica, Citric Acid, Sodium Benzoate



### COCONUT SCENT

The Coconut scent enhancement offers a fantastic way to personalize your client's spray tan experience or adds a delightful touch when blended into a fragrance-free body lotion or applied directly to the skin.

INGREDIENTS: Deionized Water, Polysorbate 20, Fragrance



### PINEAPPLE SCENT

Enhance your client's spray tan experience by introducing the captivating Pineapple fragrance, or craft a unique experience by blending it with fragrance-free body lotion or applying it directly to the skin.

INGREDIENTS: Deionized Water, Polysorbate 20, Fragrance

## PRE-TAN

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### BARRIER CREAM

This luxurious, unscented cream helps blend, minimize, and prevent the development of DHA on unwanted areas such as cuticles, elbows, knees, and other dry, callused body parts, which often develop dark or uneven. Unlike over-the-counter lotions, this Barrier Cream does not contain transfer-prone oils that can compromise your spray tan.

**INGREDIENTS:** Deionized Water, Aloe Barbadensis, Glycerin, Stearic Acid, Isopropyl Palmitate, Glyceryl Stearate, Carthamus Tinctorius (Safflower Oil), Butyrospermum Parkii (Shea) Butter, Triethanolamine, Carbomer, Disodium EDTA, Tocopheryl Acetate, Phenoxyethanol, Ethylhexylglycerin



### PH BALANCER

This moisture-enhancing astringent is proven to combat the common causes of uneven fading, patchy development, or discoloration of a spray tan. Naturally Derived Ingredients help to balance your skin's pH levels for optimal DHA absorption while soothing and hydrating your skin's surface. Always use the pH Balancer before a professional spray tan or applying a self-tanning product for flawless results!

**INGREDIENTS:** Deionized Water, Aloe Barbadensis, Witch Hazel Extract, SDA 40-B Alcohol, Glycerin, Arnica Extract, Rosemary Extract, Butylene Glycol, Capryl Glycol, Potassium Sorbate, Citric Acid, DMDM Hydantoin

## RETAIL

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### EXFOLIATING SUGAR SCRUB

Revitalize your skin with this nourishing 4-ingredient scrub. The organic sugar crystals effectively exfoliate and remove impurities, leaving your skin hydrated and smooth. The gentle formula preserves your skin's natural barrier while improving microcirculation for a more even and radiant complexion. Say goodbye to dullness and hello to healthy, refreshed skin.

**INGREDIENTS:** Sugar, PEG-8, Glycerin, PEG-3350



### MOISTURIZING LOTION

Quench your skin and preserve the integrity of your spray tan with this protein-packed daily moisturizer. The silky formula combines peptides, amino acids, and Mango Seed Butter to visibly improve the skin's texture and elasticity for a revitalized appearance. Plus, Safflower Seed Oil and Hyaluronate help to nourish and protect from environmental stressors leaving your skin refreshed and rejuvenated.

**INGREDIENTS:** Deionized Water, Glycerin, Propylene Glycol, Behentrimonium Methosulfate, Polysorbate-60, Cetearyl Alcohol, Glyceryl Stearate SE, Carthamus Tinctorius (Safflower Seed Oil), Isopropyl Palmitate, Cyclomethicone, Glyceryl Stearate, PEG-100 Stearate, Dimethicone, Polysorbate-20, Phenoxyethanol, Mangifera Indica (Mango) Seed Butter, Sodium Hyaluronate, Butylene Glycol, Carbomer, Palmitoyl Tripeptide-1, Palmitoyl Tetrapeptide-7, Tocopheryl Acetate (Vitamin E), Cetyl Hydroxyethylcellulose, Ethylhexylglycerin, Mango Fragrance





## BODY WASH

Lather away dirt and impurities with this nourishing, spray tan-safe Shower Gel. Citric Acid helps to balance pH levels and enhance skin texture, while fractionated Coconut Oil and Kukui Nut Oil soothe and hydrate the skin.

INGREDIENTS: Deionized Water, Aloe Barbadensis, Sodium C14-16 Olefin Sulfonate, Cocamidopropyl Betaine, Disodium Cocoamphodiacetate, Fractionated Coconut Oil, Gardenia Tahitensis Flower Extract, Oleic Acid, Panthenol (Vitamin B5), Glycol Distearate, Glycerin, Phenoxyethanol, Lavandula Angustifolia (Lavender) Oil, Ethylhexylglycerin, Aleurites Moluccana Seed (Kukui Nut) Oil, Rosa Canina Fruit (Rose Hips) Oil, Retinyl Palmitate (Vitamin A), Citric Acid, Vanilla Lavender Fragrance



## TAN EXTENDER LOTION

Indulge your skin with a multi-purpose body lotion that nourishes and adds a hint of color for a naturally glowing complexion. This fast-absorbing daily moisturizer infuses Kukui Nut Oil, Caffeine, and Grape Extract for lasting hydration, antioxidants, and a firming effect to give the skin a smooth and toned, youthful appearance.

INGREDIENTS: Deionized Water, Aloe Barbadensis, Behentrimonium Methosulfate, Dimethicone, Glycerin, Cyclomethicone, Sodium PCA, Polysorbate 60, Cetearyl Alcohol, Aleurites Moluccana Seed (Kukui Nut) Oil, Jojoba Oil, Isopropyl Palmitate, Cucumber Extract, Rooibos Tea Extract, Green Leaf Extract, Citric Acid, Dihydroxyacetone, Collagen, Glucosamine, Hydro Creatine, Copper Gluconate, Pyridoxine HCL, Niacinamide, Tocopheryl Acetate (Vitamin E), Helianthus Annuus (Sunflower Seed Oil), Grape Seed Extract, Fennel Seed Extract, White Birch Extract, Red Algae, Adenosine Triphosphate, Proflavine HCL, Superoxide Dismutase, Caffeine Extract, Yeast Extract, Dextran, Acetyl Hexapeptide, Ectoin, Phenoxyethanol, Hexylene Glycol, Ethylhexylglycerin, Pineapple Fragrance



## GRADUAL TANNING LOTION

Pamper your skin with a luxury, colorless body lotion that nourishes your skin while gradually developing a sun-kissed glow. This quick-absorbing formula gets to work immediately, replenishing moisture and acting as an anti-aging remedy for a youthful look thanks to its combination of Sunflower Oil, Jojoba Oil, and Cucumber Extract for lasting hydration plus firmness.

INGREDIENTS: Deionized Water, Aloe Barbadensis, Behentrimonium Methosulfate, Dimethicone, Glycerin, Cyclomethicone, Sodium PCA, Polysorbate 60, Cetearyl Alcohol, Aleurites Moluccana Seed (Kukui Nut) Oil, Jojoba Oil, Isopropyl Palmitate, Cucumber Extract, Rooibos Tea Extract, Green Leaf Extract, Citric Acid, Dihydroxyacetone, Collagen, Glucosamine, Hydro Creatine, Copper Gluconate, Pyridoxine HCL, Niacinamide, Tocopheryl Acetate (Vitamin E), Helianthus Annuus (Sunflower Seed Oil), Grape Seed Extract, Fennel Seed Extract, White Birch Extract, Red Algae, Adenosine Triphosphate, Proflavine HCL, Superoxide Dismutase, Caffeine Extract, Yeast Extract, Dextran, Acetyl Hexapeptide, Ectoin, Phenoxyethanol, Hexylene Glycol, Ethylhexylglycerin, Pineapple Fragrance



## BRONZING MOUSSE

Achieve perfect color without the harmful effects of UV rays. Enriched with Argan Oil, Vitamin E, and Glycerin, this tanning foam leaves the skin dewy and hydrated. Naturally derived DHA delivers a luxurious medium brown tan in only 8 hours, and Carmel provides an immediate temporary glow. The lightweight, airy consistency makes for a flawless streak-free application while allowing you to build up to a deeper color as desired.

**INGREDIENTS:** Deionized Water, Dihydroxyacetone, Ethoxydiglycol, Glycerin, Caramel, Cocamidopropyl Betaine, Propylene Glycol, Sodium Lauroamphoacetate, Caprylyl/Capryl Glucoside, Phenoxyethanol, Ethylhexylglycerin, Argania Spinosa Oil (Argan Oil), Peg-40 Hydrogenated Castor Oil, Tocopheryl Acetate (Vitamin E), Sodium Citrate, Sodium Metabisulfite, Floral Fragrance, Cetyl Hydroxyethylcellulose, Ci 14700 (Red 4), Ci 19140 (Yellow 5), Ci 42090 (Blue 1)

## SPRAY TAN SOLUTIONS

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### OLIVE 6% SOLUTION

Olive 6% is the go-to option for clients with fair skin who wish to avoid the 'orange' effect often associated with other spray tan solutions. Its olive undertone is particularly effective for cool skin tones, helping to neutralize any potential orange or red tones and achieving a beautiful sun-kissed appearance.

**INGREDIENTS:** Deionized Water, Dihydroxyacetone, Aloe Barbadensis, Cetearyl Isononanoate, Ceteareth-20, Cetearyl Alcohol, Glyceryl Stearate, Ceteareth-12, Glycerin, Cetyl Palmitate, Ethoxydiglycol, Sorbitol, Polysorbate-20, Walnut Extract, Tocopheryl Acetate (Vitamin E), Retinyl Palmitate (Vitamin A), Ascorbic Acid (Vitamin C), Caramel



### OLIVE 9% SOLUTION

Olive 9% stands as the ultimate versatile spray tan solution to have in your collection. While it suits a wide range of skin tones, it is especially popular among those with medium complexions. The olive undertone is particularly adept at complementing cool skin tones, effectively mitigating any possibility of orange or red hues and delivering a radiant sun-kissed look.

**INGREDIENTS:** Deionized Water, Dihydroxyacetone, Aloe Barbadensis, Cetearyl Isononanoate, Ceteareth-20, Cetearyl Alcohol, Glyceryl Stearate, Ceteareth-12, Glycerin, Cetyl Palmitate, Ethoxydiglycol, Sorbitol, Polysorbate-20, Walnut Extract, Tocopheryl Acetate (Vitamin E), Retinyl Palmitate (Vitamin A), Ascorbic Acid (Vitamin C), Caramel





### OLIVE 12% SOLUTION

Olive 12% is a sought-after, tried-and-true solution. Featuring 12% DHA and olive undertones, it's an excellent choice for medium complexions with pink undertones, resulting in a naturally sun-kissed radiance that can last for up to 10 days with appropriate aftercare.

INGREDIENTS: Deionized Water, Dihydroxyacetone, Aloe Barbadensis, Cetearyl Isononanoate, Ceteareth-20, Cetearyl Alcohol, Glyceryl Stearate, Ceteareth-12, Glycerin, Cetyl Palmitate, Ethoxydiglycol, Sorbitol, Polysorbate-20, Walnut Extract, Tocopheryl Acetate (Vitamin E), Retinyl Palmitate (Vitamin A), Ascorbic Acid (Vitamin C), Caramel



### OLIVE 14% SOLUTION

Olive 14% stands as the boldest in its category. Merging 14% DHA with skin-nourishing components, we've forged a tanning powerhouse tailored for those with dark to extra-dark skin tones. Not only does it add rich color and balance out complexion irregularities, but it also serves as an excellent foundation for stage and fitness competition shades.

INGREDIENTS: Deionized Water, Dihydroxyacetone, Aloe Barbadensis, Cetearyl Isononanoate, Ceteareth-20, Cetearyl Alcohol, Glyceryl Stearate, Ceteareth-12, Glycerin, Cetyl Palmitate, Ethoxydiglycol, Sorbitol, Polysorbate-20, Walnut Extract, Tocopheryl Acetate (Vitamin E), Retinyl Palmitate (Vitamin A), Ascorbic Acid (Vitamin C), Caramel



### OLIVE RAPID SOLUTION

Olive Rapid is your key to a customizable tan with its 18% DHA concentration, allowing you to tailor the depth of your tan to perfection. This quick-drying formula ensures a comfortable and fast tanning experience, eliminating stickiness. Achieve your desired shade in as little as 2 hours or up to 5 hours.

INGREDIENTS: Deionized Water, Dihydroxyacetone, Denatured Alcohol, Ethoxydiglycol, Cetearyl Isononanoate, Ceteareth-20, Cetearyl Alcohol, Glyceryl Stearate, Ceteareth-12, Glycerin, Cetyl Palmitate, Walnut Extract, Sorbitol, Polysorbate-20, Tocopheryl Acetate (Vitamin E), Retinyl Palmitate (Vitamin A), Ascorbic Acid (Vitamin C), Caramel



### VIOLET 9% SOLUTION

Violet 9% is enriched with a 9% DHA concentration for a beautifully deep, medium-brown tan. This solution is ideal for individuals with light to medium skin tones showcasing neutral or yellow undertones.

INGREDIENTS: Deionized Water, Dihydroxyacetone, Ethoxydiglycol, Caramel, Cetearyl Isononanoate, Ceteareth-20, Cetearyl Alcohol, Glyceryl Stearate, Ceteareth-12, Cetyl Palmitate, Glycerin, Sorbitol, Polysorbate-20, DMDM Hydantoin, Ext Violet #2



### **VIOLET 12% SOLUTION**

Violet 12% is the secret to attaining a beautifully bronzed and luxurious tan. Tailored for those with warm skin tones in pursuit of a rich tan, it ensures a speedy, quick-drying, and opulent tanning experience.

INGREDIENTS: Deionized Water, Dihydroxyacetone, Ethoxydiglycol, Caramel, Cetearyl Isononanoate, Ceteareth-20, Cetearyl Alcohol, Glyceryl Stearate, Ceteareth-12, Cetyl Palmitate, Glycerin, Sorbitol, Polysorbate-20, DMDM Hydantoin, Ext Violet #2



### **VIOLET RAPID SOLUTION**

Violet Rapid is your key to a customizable tan with its 18% DHA concentration, allowing you to tailor the depth of your tan to perfection. This quick-drying formula with violet bronzes ensures a comfortable and fast tanning experience, eliminating stickiness. Achieve your desired shade in as little as 2 hours or up to 5 hours.

INGREDIENTS: Deionized Water, Dihydroxyacetone, Ethoxydiglycol, Caramel, Cetearyl Isononanoate, Ceteareth-20, Cetearyl Alcohol, Glyceryl Stearate, Ceteareth-12, Cetyl Palmitate, Glycerin, Sorbitol, Polysorbate-20, DMDM Hydantoin, Ext Violet #2



### **CLEAR 9% SOLUTION**

Clear 9% is your all-in-one solution for achieving a versatile medium tan. This formula caters to all undertones – and it's a popular choice for brides and those with mature skin.

INGREDIENTS: Deionized Water, Dihydroxyacetone, Aloe Barbadensis, Cetearyl Isononanoate, Ceteareth-20, Cetearyl Alcohol, Glyceryl Stearate, Ceteareth-12, Glycerin, Cetyl Palmitate, Ethoxydiglycol, Sorbitol, Polysorbate-20, Tocopheryl Acetate (Vitamin E), Retinyl Palmitate (Vitamin A), Ascorbic Acid (Vitamin C), Green Tea Scent





# DESIGN & PRINT SERVICES



SWL Design & print services seamlessly complement our range of product offerings! Our team of seasoned artists is ready to craft a cohesive label and packaging identity that perfectly aligns with your brand's style and goals. Say goodbye to the frustration of testing your amateur design skills on complex online platforms or the uncertainty of hiring a designer from overseas. With us, everything stays in-house, ensuring a smooth and satisfying design experience. Design & Print Services are particularly well-suited for:

- **SWL Customers:** Ideal for those SWL customers who are purchasing the minimum order quantity (MOQ) of custom-labeled products, private label items, or custom formulation products. This service ensures a consistent and professional look for your branded products.
- **All Types of Businesses and Operation Levels:** Whether you're a startup or an established business, our Design & Print Services cater to all types of business entities and levels of operation. From small-scale enterprises to larger corporations, we tailor our services to meet your specific design needs.
- **In-House Management Enthusiasts:** Perfect for those who prefer to keep all services in-house and easily trackable. Our Design & Print Services provide a convenient and efficient solution for businesses looking to maintain control and oversight of their design processes.

# IMPORTANT CONSIDERATIONS

## SHIPPING TIMES

Shipments are processed Monday through Friday, excluding holidays, and are dispatched via FedEx Ground or FedEx Freight. While delivery times vary based on the courier, most shipments are expected to be in transit for 2-10 business days, depending on the location and size.

## PROCESSING TIMES

Our commitment to swift service is reflected in our processing times, which differ by service. Here's an overview:

SERVICE	PROCESSING TIME
Online White Label	3-5 days
Custom White Label	5-7 days
Label Printing	7-10 days
Private Label	6-10 weeks
Custom Formulation	6-10 weeks
Package Sourcing	10-12 weeks
Bulk Ordering	6-10 weeks
Label Design	2-3 weeks

## MINIMUMS

Minimum order quantities (MOQ) vary by service, with discounts available for higher purchase quantities. Here's an overview:

SERVICE	MOQ/SKU
Online White Label	12 units
Custom White Label	1 case
Label Printing	500 labels
Private Label	1,200+ units
Custom Formulation	150 – 500 Gallons
Package Sourcing	5,000+ units
Bulk Ordering	N/A
Label Design	N/A



# IMPORTANT CONSIDERATIONS

**Taxes and Duty:** Additional to purchase costs, applicable tax and duty are not quoted by Sjolie. Failure to pay these may result in product return, with Sjolie not responsible for refunding or reshipping returned packages.

**Shipping:** Customers are responsible for all shipping costs to and from the Sjolie facility. International shipping is available, but personal shipping accounts are not accepted. Products containing CBD are eligible for shipping within the US only.

**Returns:** Online White Label orders without labels can be returned within 30 days of the original purchase date if unused and unopened. All other services and orders are considered final sale and are not eligible for return.

**Damages and Claims:** Damages caused during transit must be reported to Sjolie within 7 days of receipt. Resolution is handled through a courier claim process and can take up to 14 business days.

**Payments:** We accept Visa, Mastercard, American Express, Verified PayPal, and ACH. Orders exceeding \$5,000 made by credit card are subject to a 2% transaction fee.

**Labeling:** Physical labels are deemed final sale items and are not eligible for replacement or reimbursement in the event of damage, quality issues, or a change of mind following printing. It is crucial to adhere to federal, provincial, state, and local cosmetic labeling laws and regulations.

**Samples:** Prioritize informed decisions by sampling our products before making a full purchase. Unfortunately, we do not offer refunds or returns for quality concerns. Samples are available for purchase on our website or through a representative.

